

Fold and Mail back to OvisLink Authorized Local Distributor Soon.

Place
Stamp
Here



To Local Distributor: _____

Address: _____

Technical Support Department.

Warranty Information and Registration Card

(Please complete the Registration Form below and return by mail, fax or on-line at <http://www.ovislink.com.tw/warrantyonline.htm>)

Product Model			
Purchased from			
Purchase Date	/	/	/ (yyyy/mm/dd)
Name			Age
E-mail			
Business/School Name		Department/ Title	
Address <input type="checkbox"/> Home <input type="checkbox"/> Office	(Contact address and telephone number)		
	TEL ()	—	
Purchased Price	(with local currency such as USD)		

Warranty Card	
<i>We know you hate this, but we can't register you for the warranty program without it. Thanks for your time.</i>	
Product Model No.	
Serial No.	
Warranty Period	<input type="checkbox"/> _____ month <input type="checkbox"/> _____ year <input type="checkbox"/> Limited Lifetime
Name	
Phone No.	
FAX No.	
E-Mail	
Address	
Purchase Date	
Dealer/Reseller Information: (Name, Phone No., Address, City and Country)	
<p>● For Customer: 1. Please complete the purchase date, and product information. 2. Please fill in the purchaser name, address, and other information in detail.</p> <p>● For Dealer and Reseller: Please fill in purchase date, store name, address, phone no. in warranty card when product is sold.</p>	

Warranty Statement

Please read the following warranty statements to make sure you understand the warranty provisions for your product.

Limited Warranty

The limited warranty on your OvisLink product covers parts and labor against defects in material or workmanship for a period of time from the original date of purchase. The warranty period is various on products and location. Please contact your local dealer/reseller for detail.

This warranty does not cover damage or failure caused by abuse, misuse, abnormal use, faulty installation, improper maintenance or any repairs other than those provided by an authorized OvisLink technical support center.

There are no obligations of liability on the part of OvisLink for consequential damages arising out of or in connection with the use or performance of the product or other indirect damages with respect to loss of property, revenues, of profit, or costs of removal, installation, or reinstallation. All implied warranties for OvisLink, including implied warranties for fitness, are limited in duration to a specific time from the original date of purchase. ,

OvisLink warrants its networking product "The Product" against defects in materials or workmanship as follows:

Labor

When products within the warranty period, OvisLink will repair defects in material or workmanship in the Product at no charge.

Parts

Within the warranty period, OvisLink will supply, at no charge, new or rebuilt, at OvisLink's option, replacement parts in exchange for defective parts (excepting power supply and fan). Any replacement parts will be warranted for the remainder of the original warranty period. All hardware returned for repair depot must be packaged in the original or equivalent packing. If packing other than the original is used the customer will be responsible for all damages incurred while shipping to the repair depot. All defective parts replaced under this Limited Warranty will become the property of OvisLink.

This Limited Warranty covers only the hardware components packaged with the Product. It does not cover technical assistance for hardware or software usage and it does not cover any software products whether or not contained in the Product.

This Limited Warranty is non-transferable. Proof of purchase in the form of a bill of sale (which is evidence that the Product is within the warranty period) must be presented to obtain warranty service if requested by OvisLink support personnel.

Support

Please contact the your local authorized distributor/dealer/purchased store for Technical support. Prior to placing your call, please have available the model and serial number for your Product and a detailed description of the problem. If you still have questions, please contact OvisLink Headquarter:

OvisLink Corp. Headquarter

2F, No.8, Lane 130, Min-Chuan Rd., Hsin-Tien City, Taipei 231, Taiwan, ROC

Tel: +886-2-2218-6988 Fax: +886-2-2218-8861

www.ovislink.com.tw, E-mail: crm@ovislink.com.tw

Help OvisLink better meet your needs by completing the following questionnaire:

- How did you first become aware of this product ?
 - Store Display
 - Recommendation of Friend/Family
 - Recommendation of Salesperson
 - Magazine(name of magazine) _____
 - Advertisement (name of media) _____
 - Other _____
- Check the two most important reasons influencing your purchase of this product:
 - Reputation/Brand Name
 - Quality
 - Recommendation of Friend/Family
 - Previous experience
 - Other _____
 - Value of price
 - Style/Design of the product
 - Service/Support from the store or salesperson
- How is this product being used?
 - Office use (1-10 employees)
 - Office use (11-50 employees)
 - Office use (51-100 employees)
 - Office use (101 and more employees)-
 - Home use (business)
 - Home use (personal)
 - Other _____
- How are you satisfied with this product:
 - Very satisfied
 - Satisfied
 - OK
 - unsatisfied
 - very unsatisfied
- Reasons for the questions 4:
(_____)
- What other brands did you consider before purchasing OvisLink?

- Is this your first purchase of OvisLink product ?
 - Yes
 - No
- If No for question 7, what model did you purchase before?
(_____)
- What item do you plan to purchase or upgrade your system in the near future?
 - 10/100Mbps NIC
 - 10/100Mbps Switch
 - Live SOHO Hub/Switch
 - 1000Mbps Gigabit NIC
 - 1000Mbps Gigabit Switch
 - Wireless LAN
 - PCMCIA Card
 - ADSL/Cable Modem
 - Print Server
 - IP Sharing Router for ADSL/Cable Modem
 - Network Kit (switch or hub+NIC+cable for network starter)
 - Other Networking products _____
- Please take a moment and let us know what you think about our product and any suggestions you might have:

